

# CERTIFICATE



## for the IT Service Management System ISO/IEC 20000-1:2018

The proof of the conforming application with the regulation was furnished and in accordance with certification procedure it is certified for the company



**UAB „Elsis PRO“**

**Baltupio st. 14, LT-08304 Vilnius, Lithuania  
Taikos ave. 106C, LT-51169 Kaunas, Lithuania**

### Scope

**The service management system is intended for the provision of information systems maintenance, support and development services in accordance with the service catalog.**

Certificate Registration No.: TIC 15 280 22034

Valid until: 2025-06-30

Valid from: 2022-07-01

Audit Report No.: 3330 3DPZ D0

This certification was conducted in accordance with the TIC auditing and certification procedures and is subject to regular surveillance audits.

TÜV Thüringen e.V.  
Certification body for  
systems and personnel



Jena, 2022-07-01



Original certificates  
are branded with a hologram.



The current validity can be demanded at our homepage [www.tuev-thueringen.de](http://www.tuev-thueringen.de)

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